

Viewing test results on Patient Access Information for patients

Results for tests that have been requested by a doctor or nurse at the practice will be available for you to see online as soon as the doctor has reviewed them. Tests ordered by hospital doctors will not be visible on your record.

You will be able to view the result of the test, along with a range which indicates what the laboratory says is normal. If your result lies outside this range it does not mean that there is a cause for concern. The doctor will have made a comment to indicate if there is any need for action or follow up. Here is an explanation of the various comments that may be used.

SEE PRACTICE/PATIENT NOTE- an action has been made. This is usually to ask a member of the reception team to contact you about the result. This may take up to 48 hours. If it is urgent this will be as soon as possible.

SATISFACTORY- your results may be showing as outside the normal range but the doctor does not feel that the difference is of any clinical significance and that no action needs to be taken at this time, This is a very common occurrence and is nothing to be concerned about.

STABLE- your results may be showing as outside the normal range but the doctor has examined your records for similar tests and has found that the levels have not significantly changed, Doctors also use stable to indicate that blood tests associated with some longterm conditions are stable.

REPEAT TEST- this means that the test has to be repeated. This may be because of technical problems at the laboratory. Please make an appointment to have the test repeated.

KEEP APPOINTMENT- you have an appointment booked already . Either the doctor would like you to keep the appointment to discuss there results and any further steps or you have a nurse appointment for a longterm condition. Please keep (if phone appointment) or attend (if face to face appointment) that you already have booked.

BOOK APPOINTMENT TO SEE A DOCTOR- please contact the practice to make an appointment as the doctor would like to see you regarding your results. This is not necessarily urgent as you will be contacted by the Practice if it is. Where possible please try to make an appointment with the doctor who asked for the tests to enable continuity.

BOOK TELEPHONE APPOINTMENT TO SEE A DOCTOR-please contact the practice to make an appointment to speak to the doctor.This is not necessarily urgent and you will be contacted by the practice if it is. Where possible please try to make this appointment with the doctor who asked for the tests.

INFECTION CONFIRMED ON CORRECT TREATMENT- the result has indicated an infection but the doctor has checked to see that you are on the correct treatment for the infection.

COLLECT PRESCRIPTION- the doctor has issued a prescription which you will need to collect. If you are not expecting this please contact the surgery for a further explanation.

If you have had tests which are not displayed on your record please contact the practice. Tests ordered by hospital specialists will NOT be visible so please do not enquire about those. Please contact the hospital.

If you still have a question about your result then please complete the e consultation form that can be found on our website.